

# CVRD Website Refresh

# Before - Homepage

HOME | WHAT'S NEW | EVENTS | CAREERS | IMAP | CONNECT

8°C | Nov 09

COMMUNITY | INITIATIVES | BUSINESS | GOVERNANCE | DEPARTMENTS | I WANT TO...

### Latest News

- CVRD Board Elects Bruce Jolliffe as Chair**  
Nov 8, 2017
- How to Safely Dispose of your Pumpkin after Halloween**  
Oct 26, 2017
- Alternative options to be investigated for re-routing at-risk forcemain**  
Oct 25, 2017

[View More News](#)

### Events Calendar

November 2017

S	M	T	W	T	F	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

[View More Events](#)

### CV Recreation Guide

RECREATION GUIDE 2017

FALL 2017

[More Information](#)

### Spotlight

#### Comox Valley Water Treatment Project

Did you know that a new water treatment system for the Comox Valley is under development? Click here to learn more.

[More Information](#)

Text size - + Google Translate Share this page on f t in

The content on this page was last updated November 08, 2017 at 03:44 PM

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Turn Mobile View On Turn High Contrast View On Top

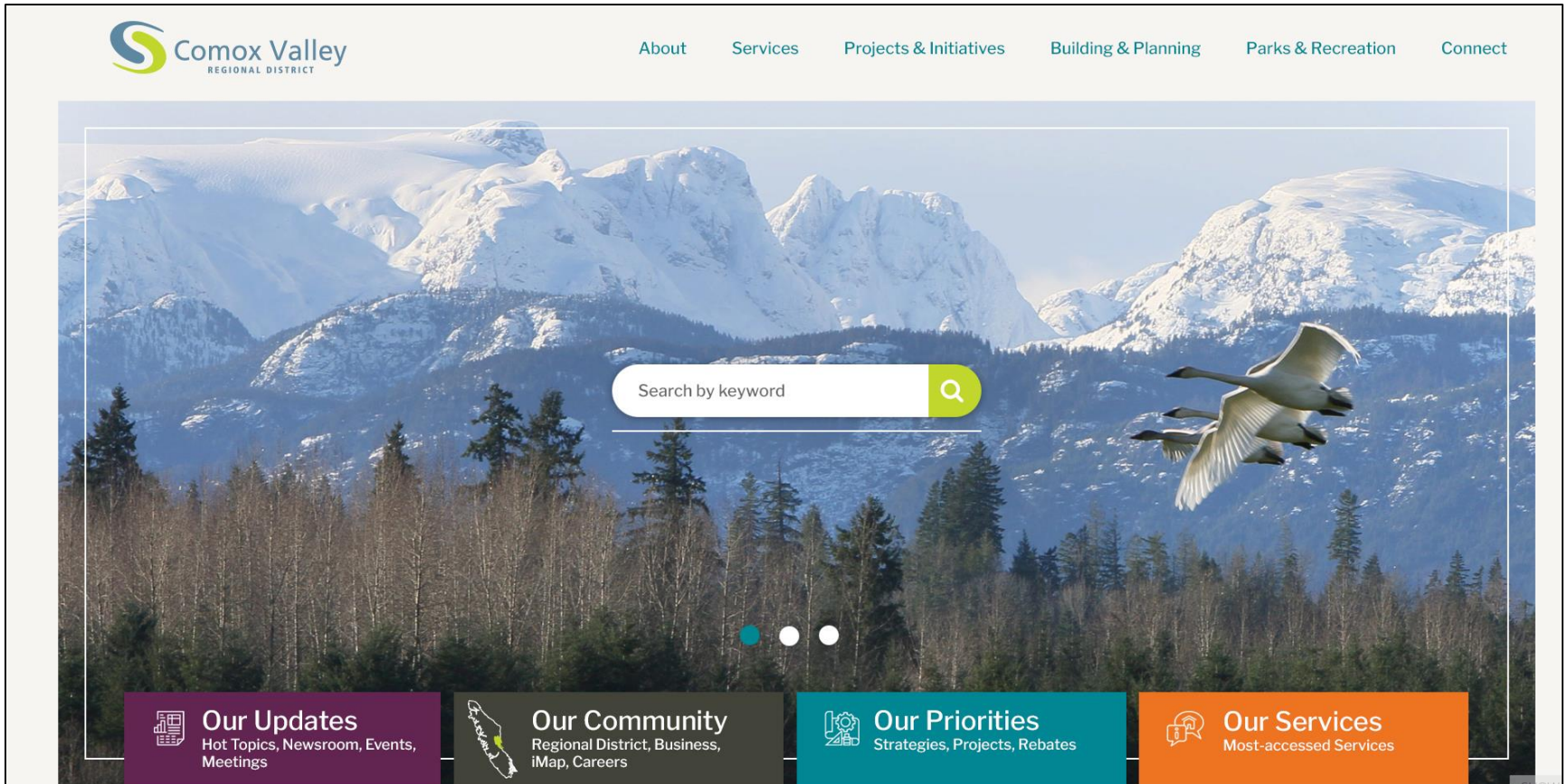
# Current Issues

- High bounce rate currently 58%
- Low duration of stay average is one minute 47 seconds
- Site not configured for mobile/tablet use: 45.91% using mobile/tablets

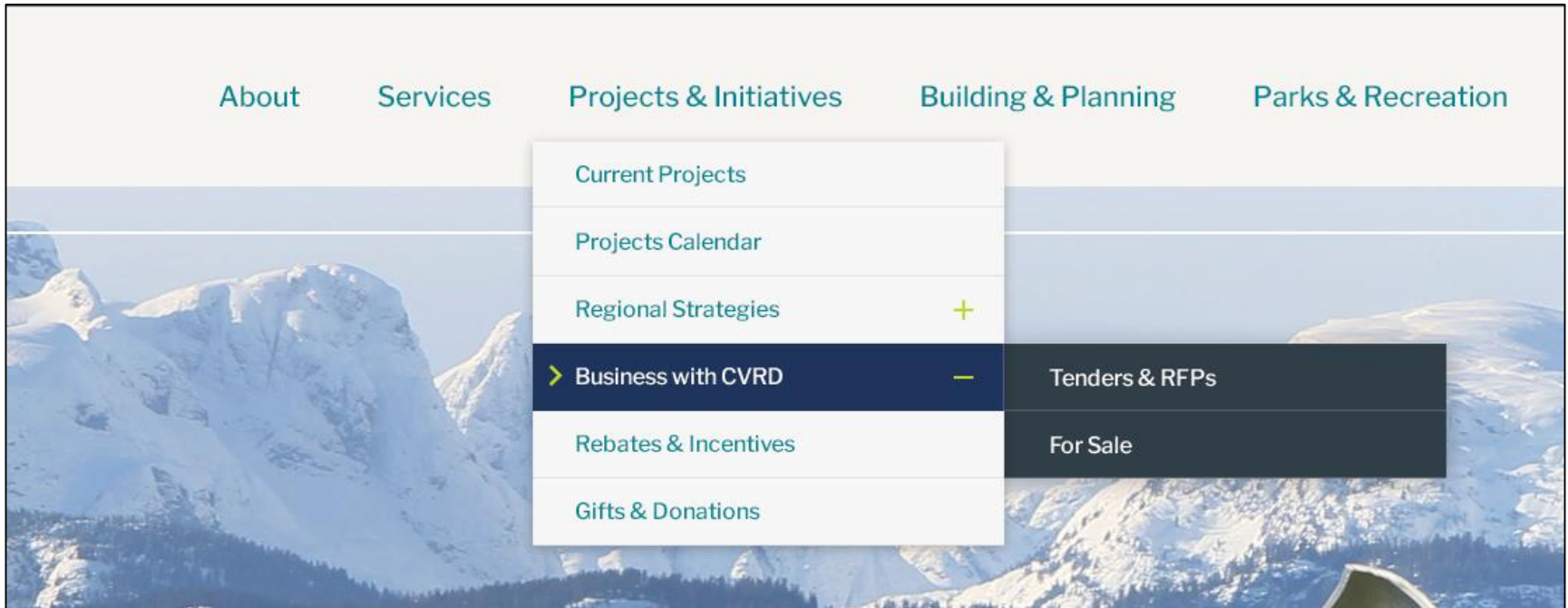
# Objectives

- Create an intuitive & visual website that puts the user first.
- Make information easy to find using a clean and simple design.
- Create a website that is easy to update in real time by CVRD staff.
- Establish the CVRD as an essential part of the community.

# After - Homepage



# Menu



# Bottom Tabs

The screenshot displays the website's navigation menu with four tabs: "Our Updates", "Our Community", "Our Priorities", and "Our Services". The "Our Community" tab is active, showing a map of the Comox Valley Regional District (CVRD) and its constituent areas. The map is color-coded: Area C (purple) covers the western part, Area B (orange) is in the center, and Area A (teal) covers the southern and eastern parts. Municipalities are numbered 1 (Cumberland), 2 (Courtenay), and 3 (Comox). Geographical labels include Oyster River, Denman Island, Hornby Island, and Deep Bay. A "Close X" button is in the top right corner.

**Our Updates** | **Our Community** | **Our Priorities** | **Our Services**

## The Comox Valley Regional District (CVRD)

The CVRD is a federation of three electoral areas and three municipalities.

**Electoral Areas:**

- A Baynes Sound - Denman/Hornby Island**  
Pop. 7,213\*
- B Lazo North**  
Pop. 7,095\*
- C Puntledge - Black Creek**  
Pop. 8,617\*

**Municipalities:**

- 1 Village of Cumberland**  
Pop. 3,753\*
- 2 City of Courtenay**  
Pop. 25,599\*
- 3 Town of Comox**  
Pop. 14,028\*

\* Population 2016 Census.

### Business

The CVRD works hard to make it easy to do business and open to opportunity.  
[Business in the CVRD](#)

### iMap

iMap is an easy-to-use map viewer for the CVRD's geographical information system.  
[View the maps](#)

### Careers

It's not just a career, it's a way of life. Employment opportunities will be posted as they become available.  
[View current jobs](#)

# Templated Inside Pages

The screenshot displays the website's layout for the 'Water Quality & Reports' page. At the top left is the Comox Valley Regional District logo. The navigation menu includes Home, About, Services, Projects & Initiatives, Building & Planning, Parks & Recreation, and Connect. A search bar is located in the top right corner. On the left side, there is a 'Services' menu with a sub-menu for 'Water Quality and Reports' highlighted. The main content area features a large image of a worker in a blue tank with the text 'Water Quality & Reports' overlaid. Below the image are buttons for Contact, Address, Links, and Documents, along with a CVRD Contact link. A white box contains the text 'Water Emergencies (including Sandwick residents starting January 1, 2017) - 1.877.999.2285 | Feedback Form'. At the bottom, a paragraph describes the water testing process.

**Comox Valley**  
REGIONAL DISTRICT

Home About Services Projects & Initiatives Building & Planning Parks & Recreation Connect

Search

**Services**  
Emergency Services  
Fire  
Water Services

- BC Hydro Water Alerts
- Boil Water Notice Information
- Rebates
- Water Conservation
- Water Metering
- > Water Quality and Reports
- Water Rates
- Water Restrictions
- Water Source & Supply
- Water System
- Watershed Protection

**Water Quality & Reports**

Contact Address Links Documents CVRD Contact

Water Emergencies (including Sandwick residents starting January 1, 2017) - 1.877.999.2285 | Feedback Form

Drinking water is tested regularly to ensure it meets Canadian drinking water guidelines. In order to ensure its ongoing quality, the CVRD continues to upgrade the existing treatment and distribution systems. In 2005, the CVRD completed an advanced chlorination station on Powerhouse Road to disinfect drinking water for the Comox Valley Water System.



# Templated Landing Pages

The screenshot displays a website landing page for Comox Valley Regional District. At the top left is the logo for Comox Valley Regional District. A navigation menu includes links for Home, About, Services, Projects & Initiatives, Building & Planning, Parks & Recreation, and Connect. A search bar is located in the top right corner. On the left side, there is a teal box with the text 'Water Services'. Below this, a 'Contact' section provides information on water emergencies, including a phone number (1.877.999.2285) and a 'Feedback Form' link. A paragraph of text explains the website's purpose. The main content area features a large image of a river with a dark blue overlay on the right containing an emergency alert message and an 'Example Link' button. Below the image is a grid of eight service tiles: BC Hydro Water Alerts, Boil Water Notice Information, Rebates, Water Conservation, Water Metering, Water Quality and Reports, Water Rates, and Water Restrictions. Each tile contains an icon representing the service.

**Comox Valley**  
REGIONAL DISTRICT

Home About Services Projects & Initiatives Building & Planning Parks & Recreation Connect

Search

## Water Services

### Contact

Water Emergencies  
(including Sandwick residents starting January 1, 2017)

📞 1.877.999.2285

✉ Feedback Form

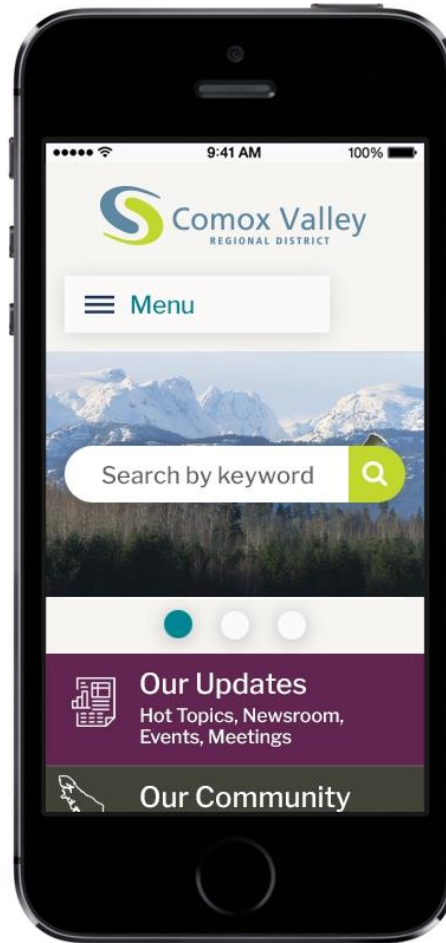
Every day in the Comox Valley Regional District, we turn on our taps and clean water comes out. If you've ever stopped to think about where water comes from, how it gets from lake to tap, and what's in the water, these website pages will be of some assistance.

Get Notified by landline or mobile device about emergency alerts like a boil water being lifted or put into place.

Example Link

- BC Hydro Water Alerts
- Boil Water Notice Information
- Rebates
- Water Conservation
- Water Metering
- Water Quality and Reports
- Water Rates
- Water Restrictions

# Mobile View



# Next Steps

- Content and image migration underway
- Site will be launched in March 2018